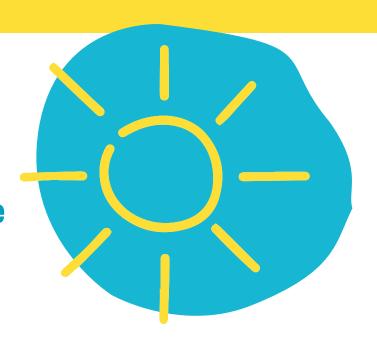
Here is our newsletter to keep you up-to-date with all things DrugFAM.



Helping people

It has been a busy first half of the year for DrugFAM. Our telephone Helpline has been very active, and we are receiving a large number of emails from people in need of our support. During the first five months of 2021 we supported 1,385 people throughout the UK across all our services.

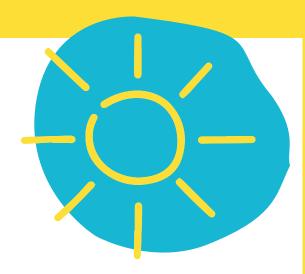
We now have eight weekly support groups, including three 'national' groups. During these five months 126 people attended one or more of our weekly group meetings.

"Thank you so much for thinking of me and for all your wonderful support. I feel truly blessed that you've welcomed me so warmly into your beautiful caring group. You've kept me strong when I would've given in."



The Spring Quarterly Bereavement Group took place on Sunday 28th March with 25 attendees. Five smaller interim bereavement groups have also taken place. All of these were delivered online, as has been the 'new normal' during the past twelve months or so. Our Summer Quarterly Bereavement Group will take place on Sunday 25th July.





Grants and reporting

We have been approached by three organisations about collaborative projects and have had some success with our proposal to further support and understand our clients who have reported problem gambling.

Strategic planning

For the six weeks between
December 2020 and January
2021 our new CEO undertook a
'strategic review' of DrugFAM with
a view to understanding how it
currently operates and determine
key areas of opportunity to
best develop and expand into a
nationwide organisation.

This involved reviewing key documents, policies, and procedures and holding semi structured interviews with patrons, ambassadors, trustees, volunteers, members of staff and external consultants. In mid-January he submitted a Strategic Review Report with Recommendations to the board for discussion during the end January Board meeting. After consulting with trustees, staff and volunteers, he produced a strategic plan framework that presents an overview of what steps we are taking to build our capacity to help more people in need of our

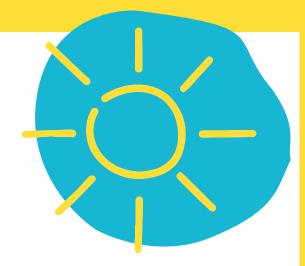
support. Our goal is to achieve this development and expansion whilst retaining our ability to engage our clients with empathy, care and understanding and create relationships built on openness, honesty and trust.

New recruits

Thanks to the UK Government's Coronavirus Community grant, distributed by The National Lottery, we have been able to employ three new Family Support Workers and one new administrator this year.

A warm welcome goes out to Karen, Belinda, Beccy and Heather. Our Helpline volunteer recruitment programme has been very successful, attracting high quality applicants from all over the country. We are delighted to welcome Hilary, David, Anna, Emily, Muriel, Tahereh and Anne. Due to social distancing concerns, most employees and all volunteers are working from home, but they have access to guidance and supervision when necessary.





Russell Brand and our new overseas clients

In February, Elizabeth recorded an interview with Russell Brand for his 'Under the Skin' podcast on the Luminary platform during which they discussed family dynamics, social perceptions and DrugFAM's work to help families.

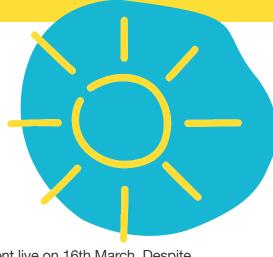
Russell has supported DrugFAM over the years and has helped raise awareness about the crucial role that families have in recovery from addiction. Russell's Luminary platform reaches around 16 million followers worldwide.

https://luminarypodcasts.com/listen/russell-brand/under-the-skin-with-russell-brand/176-how-to-help-the-addict-you-love-with-elizabeth-burton-phillips/e4a84854-7454-4aa1-802c-907c34fbb4ef?country=US



Since then, we have received many enquiries from people overseas who are interested in what DrugFAM does and are supporting people in need from as far afield as the USA, Australia and Cyprus.





New Phone System

Our new Helpline and office telephone system went live on 16th March. Despite some initial 'teething' problems, we are optimistic that the, upgraded system will suit DrugFAM's requirements both now and in the future. Answering all Helpline calls, continues to be a challenge for DrugFAM, but the number of unanswered calls is closely monitored, and those that leave a message are called back within two days.

Energetic fundraising

DrugFAM is privileged to have many wonderful supporters who raise much needed funds for the charity so that we can continue to do what we do. We would like to wholeheartedly thank four very generous and energetic individuals who completed fundraising events this Spring. In April, James and Phil Sabin completed a Sky Dive to raise money for DrugFAM in memory of their older brother Daniel. They raised £1,208.68 plus gift aid no bones broken! Rumour has it they will be Wing Walking with Elizabeth and our Office Manager Sharon in 2022.



Also in April, a former client ran 75 miles for us. Her efforts have so far raised £605 plus gift aid. In May, another lady ran the Royal Windsor Half Marathon Trail Run in memory of a close friend and raised £1,080 plus gift aid. Just this week, another supporter has set up a fundraiser to run two 50k events in June and July. We wish him well.

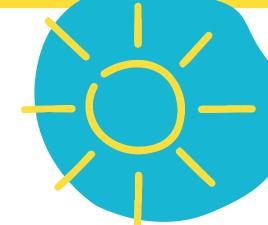
Details are on DrugFAM's Just Giving page. https://www.justgiving.com/search?q=drugfam

We are so grateful to these wonderful people for their support.

Thank you also to the remarkable Year 11 pupils at St Neots School in Norwich who contacted us and said they had researched our charity and wanted to do something to help us. They held a cake sale on 10th June and ran the equivalent of a marathon between them in a local gym.

The money is coming in!

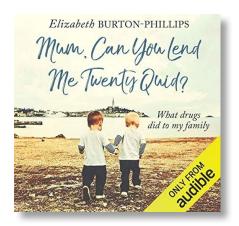
Addiction - Families need support too DRUGS • ALCOHOL • GAMBLING



And

The father of one of our trustees recently died and a Crowdfunding page set up by family and friends in his memory raised £1,128,00 for which we are most grateful.

'Mum can you Lend me 20 Quid?' was released by Amazon Audible on 23rd March 2021 in the author's own voice following her recoding at Audible studios between lockdowns.



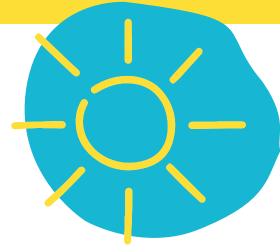
Also, 'Mum can you Lend me 20 Quid?' is currently undergoing translation into Persian by one of our new volunteers, Tahereh. This is an exciting prospect because it means that Elizabeth's story will be available to a whole new community of readers. When complete, the translated version will be available online.

Presentations to schools and surgeries

DrugFAM's own 'dynamic duo' -Elizabeth and Sharon have been giving online education and awareness presentations to schools and surgeries. So far this year they have delivered five presentations, with at least eight more in the diary.







Feedback from attendees including parents, teachers and pupils has been rewarding. Thanks to the online method of delivery, attendance numbers have been close to 100 a time.

"It was incredibly impactful in the right way. Thank you both very much for sharing your stories. Never an easy thing to have to relive so we are very grateful."

"The pupils were transfixed, and we had lots of questions after lunch with pupils clearly having taken on board what you said. Parents and pupils are excited to receive any resources you can provide."

Drug and alcohol misuse in England

Statistics provided by Public Policy Exchange in April 2021 show that the number of alcohol-driven anti-social behaviour incidents has risen sharply increased over the last year.

Alcohol misuse is also the biggest risk factor for death, ill-health and disability among 15 to 49 year-olds in the UK, and according to the Global Burden of Disease, alcohol is one of the top five risk factors that cause premature deaths in England.



As pubs and bars reopen those at risk of alcohol dependencies and their families will need further support. In February the NSPCC, revealed that the number of people who have contacted them about a drug or alcohol problem among parents has increased from an average of 700 a month early in 2020 to an average of 1,178 since the first lockdown.

The second report from Professor Dame Carol Black's independent review into the misuse of illegal drugs in England is expected to be published soon. We hope that the issues facing families and loved ones will be addressed.

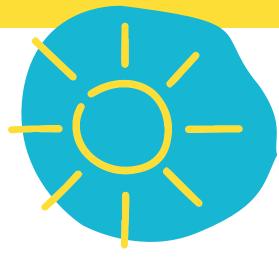
Addiction - Families need support too DRUGS • ALCOHOL • GAMBLING

Power of 7 – our founder's digital campaign continues till **5th October 2021**

You can add a message to your donation, or donate anonymously. If you donate via JustGiving, adding gift aid is quick and easy too. No paperwork required. The money reaches DrugFAM's bank account within a few days.

Have a quick look! https://www. justgiving.com/campaign/ drugfamspowerof7





DrugFAM's Annual National Bereavement Conference

Saturday 9th October - save the date!





2021 Bereaved by Drugs, Alcohol or Gambling Conference

VOLUME, LOCKDOWN AND LOSS -HELPING OTHERS WHO ARE BEREAVED

Morning Speakers: Dr Sangeeta Mahajan, Fiona Spargo-Mabbs, James Sabin (DrugFAM's Junior Ambassador)

Gill Owen Conway, Liz and Charles Ritchie and Peter Cartwright. With performances by Celtic Singer Ado Matheson and Welsh singer Betty Harper

Saturday 9th October 2021

A huge thank you to everyone who supported our online Zoom Conference 2020 and we do hope you will join us again this year on Zoom. As of June 2021 due to the Covid-19 pandemic, we have taken the decision to hold a virtual conference online again this year using Zoom Conferencing with our very experienced zoom host Jasmine Plowright.

FULL PROGRAMME AND DETAILS OF THE







Supporting family, friends and carers affected by someone else's drug, alcohol and/or gambling misuse.

Through our range of services, which also include education and awareness, we support families to break free from the cycle of addiction and rebuild their lives. We are dedicated to what we do because we know it makes a difference.

Helpline: 0300 888 3853 Lines open from 9am-9pm seven days a week

www.drugfam.co.uk



We're Here For You

Over 80% of DrugFAM's income is from charitable donations from individual supporters, charitable trusts and fundraising events.

There are a number of ways you can support us

Donate - Fundraise - Volunteer

DrugFAM is a not for profit charity operated by The Nicholas Mills Foundation